

NEW GATE PRACTICES LETTER

Dear Homeowners

This is to update you on some changes the HOA is making to the gate processes for commercial service providers/workers in our community. We feel that these changes will increase the safety of our neighborhood as well as address some of the traffic and noise issues that many of you have raised.

First, large trucks entering the community will be sent to the appropriate gate for the residence that is their destination. Large trucks, (moving vans, construction delivery trucks, etc.,) cannot safely pass around the large tree circle on Island Estates Drive, and they will not be permitted to do so. These vehicles will be permitted entry only through the gate that allows access to their destination without traveling through the Island Estates circle. If trucks come to the wrong gate, the security guards will instruct the drivers to turn around and enter via the alternate gate. This policy is effective immediately.

Second, we will restrict worker and vendor access in the community to the hours of 8:00AM to 6:00 PM and to six days a week, Monday through Saturday. There will be an exception to this policy only for construction of new homes, which will be allowed to begin work at 7:00AM Monday through Saturday. This exception is primarily for the major constructions going on in the Islands of River Wilderness, but it will also apply to the few cases of new construction in the remainder of the community. This action is not a new policy for River Wilderness, it is a return to an original policy that has not been consistently enforced. Workers and vendors will be notified of this policy beginning August 1, 2014, and it will be effective August 18, 2014. On Sundays and Federal holidays, no vendors or non-emergency workers will be admitted to enter River Wilderness.

Third, we will begin requiring that all commercial vehicles have identifying signs (including name and phone number) on both sides of their vehicles. Many of these vehicles have suitable signs already, but vehicles that do not have identifying signs will be required to obtain appropriate signs by the September 15 effective date. Infrequent or new vendors to our community who do not have signs on their vehicles will be required to leave their drivers license. In exchange, the guard will provide them with temporary magnetic signs with identifying RW Numbers. Residents can use these numbers to identify the vendor if necessary. Upon leaving, the vendors can exchange the temporary signs and retrieve their drivers license. Workers and vendors who do not wish to follow this process will not be granted entry. Service providers and vendors will be notified of this policy beginning August 1, 2014, and it will go into effect on September 15, 2014.

Finally, we remind you that it is your responsibility to notify the gate of guests or service providers coming to your home. This notification will allow the guards to more efficiently deal with your request and keep traffic moving. Also, we ask for your patience. The initial implementation of these policies will require extra processes to be handled by the guard, and this may slow down your entry or exit on some occasions. As the processes get established, the extra time required by the guards will be minimal.

Thank you for your cooperation. It is our intention that these policies will help to make River Wilderness a safer more attractive neighborhood for you and your family.

Syble DiGirolamo,
President, HOA
August 4, 2014

Ron Wooldridge
Chair, Security and Access
August 4, 2014