



December 6, 2019

Re: HOA FIOS Survey Results

Attached is a preliminary summary of our recent survey concerning the HOA's contract for Bulk communications service (FIOS basic TV). These results were presented by Velma McCuiston at the November HOA Board Meeting. Further analysis and information will be provided in the HOA's January Community Connection Newsletter.

Our FIOS Bulk Agreement End Date is January 18, 2021. We are required to provide Frontier with at least six months notice of any intended termination. This targets June 1, 2020 as the date for any notice to Frontier for renewal or termination.

We thank you for your participation in this initial survey and we will keep you involved in the Bulk contract evaluation/renewal process.

The RW HOA Board

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