



September 28, 2020

Re: RW HOA Board Meeting Decision

The RW HOA Board met on September 28, to decide on a bulk communications contract for the community. After considerable debate, the Board voted 4 to 2 **not** to pursue a bulk communications contract at this time.

Why no bulk contract?

The Board had to make a very complicated decision. The Board in 2013 contracted with Verizon to bring fiber into the community and ultimately provide the infrastructure to allow competition for communications services. We now have both Frontier and Spectrum in the community with large numbers of residents satisfied with each of their services, while other residents want to switch services from one to the other for reasons of poor performance, dropped TV channels or slow internet speeds. The majority of the Board felt that it was in the best interest of the community to allow each homeowner to purchase the communications services they preferred, rather than having a large number of residents being forced to purchase a service that did not quite meet their needs, even at a reduced price.

What to expect.

The contract with Frontier will expire on January 18, 2021. All Frontier customers should expect to see an increase in their personal Frontier bill in February 2021 as Frontier converts to individual billing for TV services. Spectrum customers will see no change in their personal Spectrum bill. All RW homeowners will see their 2021 HOA assessment reduced by about \$300+ (for 11 months 13 days of Bulk TV services only).

The Board thanks all of you who participated in the survey and provided the Board with your comments and opinions.

The RW HOA Board