



December 3, 2020

Re: Transfer from Frontier Bulk to Retail Services

Frontier Communications has promised us that next week they will be sending us procedures on how residents, currently using the Frontier HOA bulk service, can transfer their service to an individual Frontier retail service.

Residents who wish to obtain new services or pricing information from Frontier need to wait until Frontier's systems are ready to implement the transfer to retail services. We will forward Frontier's written transfer procedures to you next week.

The RW HOA Board